

PUBLIC Distr.

ORIGINAL: SPANISH

XIII Annual Assembly of Red GEALC

Buenos Aires, September 30th, 2019

2019 WORK PLAN PARTIAL REPORT

1) Background

In accordance with its by-laws, approved during the III Meeting of Ministers of Electronic Government and the VIII Meeting of Red Gealc, held in Cartagena, Colombia, on December 3rd and 4th, 2014, the Executive Committee must prepare, jointly with the Technical Secretariat, the Annual Work Plan and submit it for the approval of the Annual Assembly.

The 2018 Executive Committee, composed by Argentina, Bahamas, Ecuador, El Salvador, Guyana, Paraguay, Peru and Panama (president), IDB and OAS (Technical Secretariat), prepared the 2019 Annual Work Plan proposal, which was enhanced and approved by the Annual Assembly during the XII Annual Meeting of Red Gealc in Panama City on November 16th, 2018.

This partial report on the execution of the abovementioned plan as of September 15, 2019 was prepared by the 2019 Executive Committee, composed by Bahamas, Chile, Ecuador, El Salvador, Paraguay, Peru, Uruguay and Dominican Republic (president), with the support of the OAS in its capacity as Technical Secretariat and the IDB in its capacity as promoting organization.

Red Gealc Assembly requests 2019 Executive Committee to approve the Final Report (including the last quarter execution) during its last meeting of the year (December 2019).

2) Purpose

The Annual Work Plan is the tool that sets an order to the actions oriented towards the achievement of Red GEALC's goal of "promoting and maintaining an environment for discussion, mutual knowledge, horizontal technical cooperation, training and exchange of experiences among the region electronic government agencies and organizations, for the purpose of contributing to strengthening e-Government practices, as well as building relationships among governments, organizations of society, and international organizations".

3) Areas of work

3.1) Cross-border services

Objective: Capacity building and supporting the implementation of cross-border electronic signature and digital services, to accelerate its adoption regionally, strengthening reliable and safe electronic transactions to boost digital economy and digital government in a framework of integration based on the collaborative model defined as a regional public good by Red GEALC member countries.

1st. Semester Activities

3.1.1) Regional Workshop

Participants: 15 countries in the project.

Venue: Santiago, Chile.

Execution Status: Done (June 26th and 27th)¹.

2nd. Semester Activities

3.1.2) Two (out of three) on-site workshops to create the roadmaps towards the harmonization of a cross-border digital signature.

Participants: 10 countries in the project (5 in each).

Venue: the first one took place in Brasilia (Mercosur, September 27th)², and the second one in a place to be defined.

Execution Status: One of the two planned workshops took place.

3.1.3) Two horizontal cooperation exchanges.

Venue: To be defined.

Execution Status: Under the process of executing the first one (Colombia-Uruguay).

Annual Activities

3.1.4) Study of security policies and technical requirements, gap analysis, and recommendations for the acknowledgement of the digital signature and identity.

Venue: Virtual exchanges.

Execution Status: Under process.

3.1.5) A space to tackle this focal point at Red Gealc web.

Venue: Virtual.

Execution Status: Under process.

3.2) Open Data

Objective: To intensify efforts towards the creation and consolidation of open data, as well as data regional openness policies and initiatives.

Annual Activities

3.2.1) Guide on privacy

Venue: Virtual exchanges.

Execution Status: Postponed for 2020.

3.2.2) Guide on national policies.

Venue: Virtual exchanges.

Execution Status: 70% execution. The policies have been analyzed and a draft of a national open data policy model has been produced. Pending revision and writing of the accompanying text.

¹ <http://www2.redgealc.org/contenido-general/noticias/primer-taller-regional-de-firma-digital-transfronteriza/>

² <http://www2.redgealc.org/contenido-general/noticias/firma-digital-mercotur-evento-en-brasilia/>

3.2.3) Anticorruption Data Guide: Discussion and Analysis.

Venue: Virtual exchanges.

Execution Status: It was the group's concentration item in 2019 and the product in which Red Gealc work group exerted the greatest influence. The 49th General Assembly of the OAS in the chapter "vii. Digital Government, open and transparent" of its Resolution approved the Inter-American Open Data Program to Combat Corruption (PIDA), with exchanges and contributions of Red Gealc through the Executive Committee and the management of the Dominican Republic as president country³.

3.2.4) To implement an Open Data GobCamp within the framework of ABRELATAM and CONDATOS regional conferences.

Venue: Quito, Ecuador.

Execution Status: Done (Quito, September 28th and 30th).

3.2.5) Development of a CKAN plug-in to allow implementing a Regional Metadata Profile as well as member induction sessions for them to implement it.

Venue: Virtual exchanges.

Execution Status: Postponed for 2020.

3.2.6) Semimonthly meetings of the workgroup.

Venue: Virtual exchanges.

Execution Status: Done.

3.3) Knowledge Management

Objective: To contribute to the creation of useful inputs for the preparation and implementation of digital policies in the countries of the region.

1st. Semester Activities

3.3.1) To provide inputs to Study ICT purchases.

Venue: Virtual exchanges.

Execution Status: As this year the Study was not carried out, it was unnecessary to provide inputs.

3.3.2) To regionally disseminate the m-Government Study and make efforts towards the articulation with the private sector.

Venue: Virtual exchanges.

Execution Status: As this year the Study was not carried out, it was unnecessary to provide inputs.

2nd. Semester Activities

3.3.3) To provide inputs for Study I (formerly on e-ID).

The consultancy agency in charge of the study, Verónica Cetrola, received the inputs. A generic study on government open data was conducted by IDB in agreement with OECD instead of focusing on e-ID.

Venue: Virtual exchanges.

³ http://scm.oas.org/doc_public/SPANISH/HIST_19 /AG07971S03.doc (pages 36, 37 and 45-50)

Execution Status: About to be completed.

3.3.4) To offer inputs for the Study on the quality of the provision of services.

Venue: Virtual exchanges.

Execution Status: Pending.

3.3.5) Technical mission of the winners of ExcelGOV 2018 Awards.

Venue: Korea.

Execution Status: Under coordination process with Brazil and Colombia.

Annual Activities

3.3.6) To encourage the workgroups in the adequate positions to produce an academic paper on an aspect of their work.

Product: The suggestion was sent to the groups for them to materialize it once year activities are implemented.

Execution Status: Done.

3.4) Digital Government Measurement

Objective: To apply a single digital government measurement framework in line with international good practices.

1st. Semester Activities

3.4.1) Schedule and survey on the collection of indicators.

In order to present the schedule and the survey, specialist Ben Roseth made the first contact with the countries of the region.

Venue: Virtual exchanges.

Execution Status: Done.

3.4.2) Indicator collection as of 2018.

The collection was performed by sending e-mails to the focal points of the agencies of digital government.

Venue: Virtual exchanges.

Execution Status: Done.

2nd. Semester Activities

3.4.3) Measurement Analysis 2018.

Done by specialist Ben Roseth.

Venue: Virtual exchanges.

Execution Status: Done.

3.4.4) Result presentation during Red Gealc Annual Meeting.

Venue: Argentina.

Execution Status: To be performed during the second day of the event.

Annual Activities

3.4.5) Semimonthly meetings of the workgroup.

Execution Status: They were substituted by e-mail exchanges in order to focus the effort on collection information for the abovementioned study.

3.5) Innovation in the public sector

Objective: To progress in the exchange of good practices to enhance innovation policies in the public sector of the region.

1st. Semester Activities

3.5.1) Study of innovation indicators for Government Labs.

Venue: Virtual exchanges.

Execution Status: Done.

3.5.2) Preparation of Government Innovation Labs methodology research.

The basic file was prepared to order the information.

Venue: Virtual exchanges.

Execution Status: Done.

3.5.3) Preparation of the study on Innovation Experiences in the Digital Government.

The form to be used to collect the information on experiences *was prepared*.

Venue: Virtual exchanges.

Execution Status: Done.

2nd. Semester Activities

3.5.4) Government Innovation Labs methodology research.

Detailed information on methodologies and experiences was uploaded to Red Gealc website.

Venue: Virtual exchanges.

Execution Status: Done.

3.5.5) Collection of innovation indicators for Government Labs.

Venue: Virtual exchanges.

Execution Status: Under process.

3.5.6) Innovation Experiences in the Digital Government.

Although the georeferenced map of digital government innovation experiences in countries was not achieved, information from the virtual space of Red Gealc has been and is still being loaded.

Venue: Virtual exchanges.

Execution Status: Under process.

Annual Activities

3.5.5) Semimonthly meetings of the workgroup.

At least one a month was held.

Venue: Virtual exchanges.

Execution Status: Done.

3.6) Emerging Technologies

Objective: To identify emerging technologies and make progress in learning about them to support the digital transformation in the region.

1st. Semester Activities

3.6.1) Research for the analysis of international experiences regarding the use of artificial intelligence to provide digital government services.

AI-ckathon-mode instances took place in four countries of the region.

Venue: Virtual exchanges and on-site activities in Panama⁴, Paraguay⁵, Peru⁶ and Uruguay⁷.

Execution Status: Done.

2nd. Semester Activities

3.6.2) Document on international experiences regarding the use of artificial intelligence to provide digital government services.

A space at the website was created with the AI-ckathon winning experiences.

Venue: Virtual exchanges.

Execution Status: Under process.

3.6.3) Seminar on Blockchain and its potential uses associated with e-signature and cross-border digital services.

Venue: To be defined.

Execution Status: It was decided that this year the regional AI-ckathon will be held and that the Blockchain seminar will be postponed to the following year, in line with the RPG interoperability component of cross-border digital services.

Annual Activities

3.6.4) Semimonthly meetings of the workgroup.

The workgroup gathered as scheduled.

Venue: Virtual exchanges.

Execution Status: Done.

3.7) Public Software

Objective: To make progress on the co-creation and adaptation of public software based on the collaborative model defined as a regional public good by Red GEALC member countries.

Annual Activities

3.7.1) To update the regional platform.

⁴ <http://www2.redgealc.org/contenido-general/noticias/panama-realizara-primera-ia-ckaton/>

⁵ <https://www.mitic.gov.py/noticias/sistema-artificial-que-detecta-motociclistas-sin-casco-ganador-del-iackaton-2019-mitic>

⁶ <https://www.gob.pe/institucion/pcm/campa%C3%B1as/190-ia-ckaton-red-gealc-2019-inteligencia-artificial-para-mejorar-servicios-del-estado>

⁷ <https://www.gub.uy/agencia-gobierno-electronico-sociedad-informacion-conocimiento/comunicacion/noticias/lanzamiento-ia-ckaton-2019-inteligencia-artificial-para-mejorar-los-servicios>

Venue: Virtual exchanges.
Execution Status: Done⁸.

3.7.2) Semimonthly meetings of the workgroup.

Calls were substituted by the e-mail exchange to concentrate on focused actions. In this sense, the transfer to Bahamas of the Natural Disaster Management Software SINMA-LAT was performed with the support of Panama.

Venue: Virtual exchanges.
Execution Status: Done.

3.8) Communication

Objective: To disseminate progress made in the region regarding digital government within Red Gealc.

Annual Activities

3.8.1) Update of Red Gealc website contents and social networks.

Venue: Virtual.
Execution Status: Done.

3.8.2) To strengthen the position of Red Gealc and articulate it with other mechanisms.

The Presidency of Red Gealc took part during OAS General Assembly (Medellin, Colombia); the OAS General Assembly put forward a resolution that includes the strengthening of Red Gealc⁹. Red Gealc's management, in order to fulfil the network's role as responsible for the focal point digital government in the regional strategy of Information Society, took part in eLAC activities.

Venue: Virtual.
Execution Status: Done.

3.9) Red Gealc Annual Meeting

Objective: Annual meeting of regional authorities.

1st. Semester Activities

3.9.1) Meeting Action Plan.

Venue: Virtual.
Execution Status: Done.

2nd. Semester Activities

3.9.2) Meeting documents.

Product: 2019 Report, 2020 Work Plan, Buenos Aires Communication.

Venue: Virtual.
Execution Status: Done¹⁰.

⁸ <http://softwarepublicoregionalbeta.net/>

⁹ <http://www2.redgealc.org/contenido-general/noticias/asamblea-general-de-la-oea-se-compromete-a-fortalecer-la-red-gealc/>

¹⁰ https://drive.google.com/open?id=1jNPaRLiNS_9AJJB5HDJGHkwac5s6bu4n

3.9.3) Election of authorities and document approval.

Product: Report.

Venue: Argentina.

Execution Status: Done¹¹.

¹¹ <http://www2.redgealc.org/contenido-general/noticias/nuevo-comite-ejecutivo-de-red-gealc/>